

**From:** Peter Silverman - Clean Highways  
**Date:** Wednesday, 21 August 2019 at 15:34  
**To:** Bernadette Kelly - Permanent Secretary DfT  
**Cc:** "RANDERSON, Baroness"  
**Subject:** M25 contract failings - misleading claims about litter monitoring

Dear Ms Kelly,

I am disappointed that your colleague, Andrew Appiah, has not replied to my e-mail of 15<sup>th</sup> May (see below). In it I pointed out that misleading statements are being made by DfT in regard to Highways England's M25 / Area 5 contract.

A further statement can be added to the list, this time in regard to the network in general. In [replying to a question from Baroness Randerson, DfT minister Baroness Vere](#) wrote:

“The performance of Highways England service providers in relation to litter is measured against the grades of cleanliness defined within the Department for Environment, Food and Rural Affairs (DEFRA) Code of Practice on Litter and Refuse”.

This implies the existence of a meaningful network-wide system of performance monitoring that simply does not exist.

Kind regards

Peter Silverman  
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