

From: Highways England <info@highwaysengland.co.uk>
Date: 10 January 2018 at 08:07:31 GMT
To: 'Simon Guise' <simonguise62@gmail.com>
Subject: Highways England response - RE: A14 litter

Dear Mr Guise

Thank you for your email to the Highways England Customer Contact Centre dated 07 October regarding litter on the A14.

Your enquiry has been given the reference number of 18612296, please quote this in any future correspondence regarding this issue.

Highways England is responsible for the maintenance and stewardship of motorways and trunk roads in England however the responsibility for litter collection on trunk roads falls with the local authority. Under the provisions of the Environmental Protection Act 1990: Code of Practice on Litter and Refuse, responsibility for keeping all-purpose trunk roads (APTR) free from litter falls to the local district and borough councils. There are a few lengths of trunk road on which Highways England is responsible for litter collection and these are detailed in the attached extract from the Network Maintenance Manual.

I have attached a PDF outlining the sections of the Strategic Network where highways England maintains responsibility for litter clearance.

The organisation regularly monitors the cleanliness of its network and where it considers that the standards set by the Environment Protection Act are not being met, writes to the relevant local authority asking for swift action to be taken to cleanse the area of accumulated rubbish. On safety grounds, any material that is a hazard to traffic (i.e. debris in live lanes) is removed directly by the organisation as a matter of priority.

The organisation hopes that by working with these district and borough councils we will be able to help resolve the issue of litter on the trunk road network. We also urge drivers to keep their rubbish with them and dispose of it safely and sensibly upon reaching their destination.

The contact details for the appropriate local authority can be found using the Direct Gov website at <http://mycouncil.direct.gov.uk/index.html>.

Local Authorities would have to comment on their individual processes but most LHA, (Local Highways Authorities) will have references on their own websites.

Thank you once again for contacting us and I hope that we have helped with your enquiry. If you have any further questions regarding this or any other Highways England issue please feel free to contact us via our 24 hour Customer Contact Centre on 0300 123 5000. Alternatively, please e-mail us at info@highwaysengland.co.uk or access our website <http://www.highways.gov.uk> where information on all Highways England policies and procedures can be found.

To help us identify and make improvements to our responses, I would be very grateful if you could please take our feedback survey by clicking [here](#).

Kind regards,

Ian

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