

**From:** Fountain, Tricia **On Behalf Of** Harris, Nick  
**Sent:** 09 November 2016 16:08  
**To:** 'Peter Silverman'  
**Subject:** RE: A13  
**Importance:** High

Peter

Please see the response to your questions below:

- ***A list of the last 6 times prior to the 18<sup>th</sup> October that the lay-by was cleaned and the number of bags removed on each occasion.***

**21 October 2016 (12 Bags), 19 October (42 Bags across A13 and A1089 combined), 15 October 2016 (12 Bags), 13 October 2016 (16 Bags), 1 October 2016 (15 Bags), 14 September 2016 (27 Bags), 5 September 2016 (11 Bags), 31 August 2016 (3 Bags).**

- ***The section of the contract with Connect Plus dealing with cleaning / litter picking.***

**The performance requirements for litter clearance are detailed in Chapter 3.14 Sweeping and Cleaning of the Network Management Manual 2008, as modified by the M25 DBFO Contract (as attached)**

- ***Any other documents which formalise the 26 / 12 / 4 weekly cycles.***

**We have formal cyclic maintenance programmes in place which deliver the required levels of performance and are varied on the basis of historic data and changes affecting the network, however we have been unable to follow our usual programme of closures and works due to ongoing closures for the major works for the Junction 30 upgrade scheme. For this reason we have been unable to facilitate our usual schedule of programmed closures, however we have continued to work within the A13 layby, implement closures as and when roadspace has been available and not being utilized by the Junction 30 upgrade scheme which takes precedence), and finally we have kindly been able to utilize the J30 upgrade scheme closures on regular occasion with the assistance of Balfour Beatty Skanska, the major projects contractor, to access certain areas using their closures.**

- ***Any recent inspection reports recording inspections carried out by HE (not the contractor) of the condition of HE's section of the A13 or correspondence with them drawing their attention to the cleanliness or otherwise of the road.***

**The attached Copy of API04 Amenity Scores, is an inspection carried out by Highways England with Connect Plus (service provider DBFO contract) to jointly audit the state of the roads, looking at litter, weeds, overgrown vegetation, overhanging trees, graffiti, blocked gullies etc.**

Kind regards  
Tricia Fountain