

From: FOI Advice
Sent: 18 September 2015 10:48
To: 'Peter Silverman'
Subject: RE: ICO decision notice - FER0578889

Mr Silverman,

A good point well made. My colleagues may well also provide some more recent examples as we there has been recent activity on this issue.

Please find attached a copy in relation to the second of your requests. For confirmation, that request asked for:

Could you please provide me with copies of all feedback received in January 2015 about litter on the Highways Agency's network.

Please note this should include all feedback which refers to litter however classified including those classified as Notifications, Complaints and Enquiries.

Where the feedback has been received by phone please send the document on which the comments of the caller was recorded.

The attached spreadsheet contains all communications made to the Highways England Information Line during January 2015 which mention the word 'litter'.

Personal details of the correspondents have not been included in accordance with Regulation 13 of the EIRs.

As always, if you are not satisfied with the information provided, or how we have handled your request, please issue a complaint directly to me.

I will provide the communications with LAs as soon as I am able.

Yours sincerely

Chris Barnes, Freedom of Information Officer, Office of the CIO
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Web: <http://www.highways.gov.uk>