

From: Peter Silverman
Sent: 08 January 2015 16:23
To: 'customer.service@basingstoke.gov.uk'
Subject: Cleaning of A34

I am concerned about the standard of cleansing / litter picking on the section of the A34 that runs through the Borough of Basingstoke and Deane including the stretch around the Tot Hill roundabout.

Is the Borough or the Highways Agency responsible for litter picking the verges.

I look forward to hearing from you.

Kind regards,

Peter Silverman

From: Contact Centre [mailto:Contact.Centre@basingstoke.gov.uk]
Sent: 09 January 2015 11:07
To: Peter Silverman
Subject: RE: Cleaning of A34

Dear Mr Silverman,

Thank you for your email dated 8 January 2015 regarding cleaning of A34.

Highways Agency look after trunk roads and motorways which in this area are A34, A303 and M3 (all other roads in the area are looked after by Hampshire Highways).

Website

www.highways.gov.uk

Email

ha_info@highways.gsi.gov.uk

Telephone

0300 123 5000	queries, complaints, feedback and fault reporting
08700 66 01 15	real time traffic information

We are currently asking customers for feedback on how to improve our services and below is a link to our customer survey should you wish to complete it.

<http://www3.basingstoke.gov.uk/SnapSurveys/contact-centre-survey/>

If I can be of any further assistance, please do not hesitate to contact me on 01256 844844.

Kind regards

Samantha

Customer Services Advisor

Customer Service Centre
Basingstoke and Deane Borough Council
Tel (direct): 01256 844844
Fax: 01256 845200.
Email: customer.service@basingstoke.gov.uk
Web: www.basingstoke.gov.uk
Follow us on Twitter [@BasingstokeGov](https://twitter.com/BasingstokeGov)

From: Peter Silverman
Sent: 14 January 2015 16:22
To: 'Contact Centre'
Subject: RE: Cleaning of A34

Samantha, I am sorry to trouble you again.

When you say the Highways Agency "look after" the A34 does that definitely include litter-picking / cleansing?

Kind regards,

Peter Silverman

No reply received as yet from Basingstoke & Deane

Correspondence with Hampshire County Council:

From: Peter Silverman
Sent: 09 January 2015 11:50
To: 'info@hants.gov.uk'
Subject: Cleaning of A34

I am concerned about the standard of cleansing / litter picking on the section of the A34 that runs through the Borough of Basingstoke and Deane including the stretch around the Tot Hill roundabout.

Who is responsible for litter picking the verges. Is it Hampshire County Council, the Borough of Basingstoke and Deane or the Highways Agency.

I look forward to hearing from you.

Kind regards,

Peter Silverman

From: info@hants.gov.uk [mailto:info@hants.gov.uk]
Sent: 09 January 2015 15:41
To: Peter Silverman
Subject: Cleaning of A34

Dear MR Peter Silverman,

Thank you for contacting Hampshire County Council.

Street cleaning is the responsibility of the local district and borough councils. To assist you, we are attaching a web link for Basingstoke and Dean Borough Council -

<http://www.basingstoke.gov.uk/>

If you have any further queries, please do not hesitate to contact us.

Kind regards,

Joshua
Hampshire County Council
The Castle
Winchester
SO23 8ZB

General Information: 0845 603 5638
www.hants.gov.uk
info@hants.gov.uk