

From: Peter Silverman
Sent: 27 March 2014 11:14
To: 'robert.goodwillXXXdft.gsi.gov.uk'
Cc: Andrew Gwynne MP ; 'Tom.Williams@parliament.uk'
Subject: Our Littered Motorways 3

Dear Mr Goodwill,

I am writing further to my e-mails of [13th March](#) and [21st March](#).

Alan Shepherd has explained that the Area 10 “bags of litter figures” previously provided were incorrect. He has kindly sent me the correct figures and I have [revised my analysis](#) accordingly.

He has also reassured me that he is in contact with your office about the various issues I have raised. As these are wide ranging I fully appreciate it will take time for you to respond.

In his covering letter Alan said:

“As you know, our Asset Support Contractor works to the requirements of the Environmental Protection Act and the Code of Practice on Litter and Refuse. We manage their performance in accordance with the Asset Support Contract”.

However, I cannot see anything in the contract that says how the Agency assesses the performance of the contractor in regard to litter and takes remedial action where necessary. Can you provide me with any documentation that demonstrates that there is a process in place? This might, for example, be in the form of sample inspection reports (made by Agency staff as opposed to the contractor inspecting his own work) and follow up reports showing that Agency staff have checked that remedial action has been taken to rectify any sub-standard performance.

I look forward to hearing from you.

Kind regards,

Peter Silverman
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