

From: Hilton, Warren [mailto:Warren.HiltonXXXhighways.gsi.gov.uk]

Sent: 25 March 2014 17:36

To: Peter Silverman

Cc: Shepherd, Alan

Subject: FW: Area 10 Cleansing Stats

******Please note that this email is being sent on Alan Shepherd's behalf as he is currently away from the office. Alan has seen your email and his response is below******

Dear Mr Silverman,

Further to my previous email, I am now able to respond with our findings, together with the additional information you have requested.

Our investigations have revealed that the 'bags of litter collected' data for the period January 2013 onwards that we supplied in response to your two EIR requests was incorrect. This was due to an administrative error in processing the raw data within the cyclic maintenance records, for which we apologise.

I have therefore attached the correct cyclic maintenance records for the period January 2013 to February 2014, which contains the total number of sacks of litter collected for each of these months, as requested. These figures show that a total of 23,156 bags of litter have been collected in the sixteen full months since the start of the Asset Support Contract, which is a higher number than those previously provided. It does represent a decline of 41.1% when compared with the final sixteen-month period of the previous service provider.

Whilst this simple analysis shows a decline in the volume of litter collected, such an exercise can only ever be indicative as there are other factors to consider including the Asset Support Contractor's risk-based approach to dealing with litter. As you know, our Asset Support Contractor works to the requirements of the Environmental Protection Act and the Code of Practice on Litter and Refuse. We manage their performance in accordance with the Asset Support Contract.

I am aware that you have raised this, and several other points, directly in your email to the Minister, Robert Goodwill, of 13 March. Consequently, we are in contact with the Minister's office about the issues you have raised in your email.

I understand that you would also like to meet with Mr Gwynne and myself on Friday 28th March, but as we are due to discuss separate issues about a motorway junction improvement scheme at Denton, I do not think it is appropriate to meet then.

However, I would be willing to meet you on another occasion to discuss your concerns about the Area 10 contract.

Kind regards,

Alan Shepherd

Highways Agency | Piccadilly Gate | Store Street | Manchester | M1 2WD

Tel: +44 (0) 161 9305561 | **Mobile:** + 44 (0) 7740423021
Web: <http://www.highways.gov.uk>
GTN: 4315 5561

Safe roads, reliable journeys, informed travellers
Highways Agency, an executive agency of the Department for Transport.