

From: XXXXXX]
Sent: 09 December 2013 19:24
To: ha_info@highways.gsi.gov.uk
Subject: Litter on the M23

Dear Sir/Madam,

Please find attached a photo of a section of the roundabout over junction 9 of the M23 connecting it to the spur to Gatwick.

It is representative of the whole roundabout which I have noticed is consistently littered. The photograph is one small section, taken while waiting at the traffic lights.

I am really concerned at the impression it gives of our country as visitors pass through Gatwick, a large percentage of whom use this route to and from Gatwick Airport.

Could you please:

Confirm that the Highways Agency is responsible for cleaning it,

If so, what standards do you work to?

Tell me when it was last cleaned?

What steps you will now take to remedy the situation.

How do you check that your staff, or your contractors, are doing the job they are supposed to do?

David J Brooker