

From: Fran Beasley [mailto:fbeasley@hillington.gov.uk]
Sent: 18 February 2013 11:50
To: Peter Silverman
Subject: Re: Fly-tipped bags

Dear Mr Silverman

I have now discussed your recent query with the relevant senior manager. It is disappointing that the first rubbish sack was allowed to remain in place for six days. It should have been collected during normal street cleaning or litter picking activities, far sooner than this.

I do also agree that it would not have been unreasonable to expect the regular litter bin crew to have picked it up, as clearly they had been close by, on a daily basis.

It is important that all crews adopt a more flexible and proactive approach, so as to maintain standards, and I have asked the Council's Waste Manager to ensure that this requirement is emphasised to all employees.

However, I believe that many of the street cleaning crews do carry out their duties in a proactive way, and as a result, incidents like this are relatively rare.

Yours sincerely

Fran Beasley