

From: Peter Silverman [mailto:p@petersilverman.com]
Sent: 04 December 2012 17:13
To: 'francis.cluett@highways.gsi.gov.uk'
Subject: FOI 125-24

Dear Mr Cluett,

Thank you for your letter of 23rd November 2012 via the WhatDoTheyKnow web site in response to my information request. For ease of reference here is the link to the relevant page:
http://www.whatdotheyknow.com/request/regular_audit_and_performance_mo#incoming-335104

You said if I had any queries I should contact you. I do have one or some follow up requests.

M40 Area 30

The quarterly audit reports you sent me each covered a specific area namely "Structures", "Health and Safety" and "Quality Management". Could you please look back further to 1st January 2011 and let me have a copy of any subsequent audit reports which cover maintenance and/or litter clearance.

M25 Area 5

The "Environmental Amenity Index Network Drive" audits you sent me bear the Connect Plus logo and I can see no reference to the Highways Agency personnel being involved. The attendees box is blank in each case. Can you please let me have copies of any documents that demonstrate that Highways Agency were present for the 24/01/12 and 28/02/12 audits?

Could you please let me have a copy of any protocols/ procedures/guidance notes etc which specify how the "Litter & Debris" sections of the Environmental Amenity Index Network Drive audits should be carried out including how the gradings should be assessed and how the sample sections are chosen.

Hopefully all of this is easily accessible.

I look forward to hearing from you.

Kind regards

Peter Silverman