

From: Cluett, Francis [mailto:francis.cluett@highways.gsi.gov.uk]
Sent: 07 December 2012 17:28
To: 'Peter Silverman'
Subject: RE: FOI 125-24

Dear Mr Silverman,

Please find the attached M40 audit reports concerning litter clearance and maintenance as requested. These reports cover the period from January 2011.

With regard to your enquiry about the M25 DBFO - Area 5 Environmental Amenity Index audits, the attendees box is blank in the copies of the documents provided because the names of the individual staff members have been redacted . It was easier and more cost effective to remove them electronically, than printing out the audit forms, redacting them with a pen and then scanning the documents. I can confirm that a member of Highways Agency staff was in attendance at the 24/01/12 and 28/02/12 audits. The audits can only be carried out if a Highways Agency staff member is in attendance. It is the usual practice when carrying out these audits to have a representative from the Agency in attendance, along with a Connect Plus Area manager and an Operation and Maintenance representative from Connect Plus Services.

I have attached an extract of the 'Area Performance Indicator Handbook - Environmental Amenity Index' for your information. This gives the methodology to be used when carrying out the EAI audits and the extract gives examples of the litter and debris classification. This is a subjective assessment and the Agency representative will offer their opinion of the standard of the section of the Motorway/Trunk road section just viewed and this is noted and agreed with the CP and CPS representatives. When selecting a 5km section of the network to inspect, we do not give advanced warning to CP or CPS of the location to be inspected. A section of the network from the north and the south of the M25 DBFO network are viewed alternately each month.

Yours sincerely,

Francis Cluett

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