

Part 15

Sweeping and Cleaning Maintenance Requirement

Version 1.1

Part 15 – Sweeping and Cleaning Maintenance Requirement

Scope:

Sweeping and cleaning of:

- All motorways and their surrounds within the Area Network;
- APTRs and their surrounds within the Area Network **only** when listed in tables 15.1 or 15.2 in the Appendix to this requirement.

Cleaning and servicing of amenity facilities within the Area Network.

Out of Scope:

- Initial response to Incidents involving or giving rise to debris, detritus or animal carcasses (see Incident Response requirements).
- Sweeping and cleaning of APTRs and their surrounds **not** listed in tables 15.1 or 15.2 in the Appendix to this requirement.

Provider Outcomes:

1. The Area Network is predominantly free from litter, refuse and detritus.
2. Amenity facilities are safe and serviceable.
3. The functionality of the Area Network is not impeded by litter, debris, refuse, detritus or animal carcasses.
4. Offensive graffiti is managed to ensure that the adverse impact on road users of the Area Network is minimised.

Performance Metric:

Performance Requirement Level:

Deliverables:	Performance Metric:	Performance Requirement Level:
1. Implement the Maintenance Requirements Plan (MRP) with regards to Sweeping and Cleaning Maintenance Requirements.	Compliance with accepted MRP	100%
2. Implement a risk based sweeping and cleaning intervention regime to mitigate adverse affects of litter, refuse, or detritus on the appearance, stability, integrity or operation of highway assets.		
3. Implement a risk based sweeping and cleaning intervention regime to mitigate adverse affects of debris and animal carcasses on the stability, integrity or operation of highway assets.		
4. Remove from sight offensive graffiti on the Area Network.	Within 24 hours	100%
5. Maintain Paved Areas (Carriageway, paved verges and paved central reservations of motorways and APTRs) to grade A as defined in the Code of Practice on Litter and Refuse.	Restore to grade A from grade B or C as defined in the Code of Practice on Litter and Refuse within 28 days	100%
	Restore to grade A from grade D as defined in the Code of Practice on Litter and Refuse within 7 days	100%
6. Maintain Paved Areas (motorway and APTR roundabouts and lay-bys, approach and slip roads) to grade A as defined in the Code of Practice on Litter and Refuse.	Restore to grade A from grade B or C as defined in the Code of Practice on Litter and Refuse within 14 days	100%
	Restore to grade A from grade D as defined in the Code of Practice on Litter and Refuse within 7 days	100%
<i>continues</i>		

Deliverables:	Performance Metric:	Performance Requirement Level:
<p>7. Maintain all other parts of the Area Network (non paved) to grade B as defined in the Code of Practice on Litter and Refuse.</p> <p>8. Implement a risk based intervention regime to manage, maintain and clean amenity facilities.</p> <p>9. Directly notify other Highway Authorities responsible for sweeping and cleaning on APTRs not listed in tables 15.1 or 15.2 in the Appendix to these requirements, where it is apparent that they are not maintaining their sections of the Area Network to an acceptable grade of cleanliness.</p> <p>10. Deploy a Sweeping and Cleaning Rapid Response when instructed by the Service Manager.</p> <p>11. Empty litter bins prior to them over spilling.</p>	<p>Restore to grade B from grade C as defined in the Code of Practice on Litter and Refuse within 28 days</p> <p>Restore to grade B from grade D as defined in the Code of Practice on Litter and Refuse within 7 days</p> <p>Time since amenity area toilet block last cleaned (live measure, report for each applicable amenity area)</p> <p>Within 24 hours of notification</p>	<p>100%</p> <p>100%</p> <p>[No Performance Requirement Level set]</p> <p>100%</p>
<p>Processes:</p> <p><i>No Employer requirements; in accordance with the Quality Plan and Maintenance Requirements Plan the Provider is to design appropriate Processes to produce the Deliverables in order to achieve the Provider Outcomes.</i></p>		

Procedures:	Performance Metric:	Performance Requirement Level:
<ol style="list-style-type: none"> 1. Develop the MRP to manage sweeping and cleaning to comply with the standards of cleanliness given in the Code of Practice on Litter and Refuse (Defra, 2006). 2. Assess Area Network acceptable grade of cleanliness as described in the Code of Practice on Litter and Refuse. 3. Where Sweeping and Cleaning Rapid Response is requested by the Service Manager it will apply to a specific area. The Sweeping and Cleaning Rapid Response will incorporate all sweeping, cleaning or litter picking required to restore the area to A grade cleanliness for Paved Areas, and B grade cleanliness for all other parts of the Area Network (as described in the Code of Practice on Litter and Refuse). Note that Sweeping and Cleaning Rapid Response includes removal of offensive graffiti where that falls within the specified area. 		