

Our ref: EIR 115-02 CRS 651,462
Your ref:

Mr Silverman
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Area 5 DBFO
4A
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25 February 2011

Dear Mr Silverman

**ENVIRONMENTAL INFORMATION REGULATION REQUEST REGARDING M4
LITTER**

I am writing to confirm that we have now completed our search for the following information which you requested on 1 February 2011 regarding the M4 from the M25 to Junction 4. You asked for copies of:

1. The last five litter inspection reports

Litter inspection reports within the M25 DBFO contract area are not carried out by the Highways Agency (HA) but by their contractors Connect Plus. The last 5 litter inspection reports / surveys ('Litter Picking Programmes') carried out by Connect Plus were as follows:

10 December 2010, 6 January 2011, 11 January 2011, 20 January 2011, and 4 February 2011.

These are attached as Annex A.

2. The last five API 4 Environment Amenity Index reports

The Environmental Amenity Index inspections are undertaken monthly within the M25 DBFO contract area and inspect a random 5km section of the network. An Environment Amenity Index report on this part of the M4 has not been undertaken during the period of the Connect Plus contract which began in September 2009.

However I can advise that, following a search of our paper and electronic records I have identified one Environment Amenity Index report on this section dated 5 July 2005. This is attached as Annex B. No other reports relating to this section can be located.

3. The contractual arrangements with the maintenance contractor for cleaning /litter picking

The contractual arrangements with the maintenance contractor Connect Plus for cleaning / litter picking is that the network is required to be maintained to a Grade B standard as defined in The Code of Practice on Litter and Refuse issued under section 89(7) of the Environmental Protection Act 1990. The Code defines these grades as follows:- Grade A: No litter or refuse, Grade B: Predominately free of litter and refuse apart from some small items, Grade C: Widespread distribution of litter and/or refuse with minor accumulations, and Grade D: Heavily affected by litter and/or refuse with significant accumulations. If the network falls to Grade C, Connect Plus has 28 days to return it to Grade B, if the standard falls to Grade D, it must be improved within 7 days.

You also asked with regards to the whole M4:

4. Which contractors are responsible for which sections, and
5. For the contact details for the Highways Agency manager/office with responsibility for each section

For operational management purposes the Highways Agency's network is divided up into a number of Area Teams. The contact details for those Area Teams that manage the M4, together with the names of the contractors, are as follows:

M4 Junctions 1 to 5, Peter Rix, Area Performance Manager, Area 5, Federated House, London Road, Dorking, RH4 1SZ. M25 DBFO Contractor; Connect Plus.

M4 Junctions 5 to 15, Guy Berresford, Area Performance Manager, Area 3, Federated House, London Road, Dorking, RH4 1SZ. Managing Agent Contractor; Enterprisemouchel.

M4 Junctions 15 to 23, David Sledge, Area Performance Manager, Area 2, 2/07K, Temple Quay House, 2 The Square, Temple Quay, Bristol, BS1 6HA. Managing Agent Contractor; Balfour Beatty Mott MacDonald.

Regarding the area of the Severn Crossing, responsibility for the M4 passes from Area 2 to the Welsh Assembly beginning at the western end of the Severn Bridge crossing, apart for the toll booth plaza which reverts

to Area 2. The Welsh Assembly are then again responsible for the M4 extending west from the toll booth plaza.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We will, therefore, be releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website: <http://www.highways.gov.uk/>

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at <http://www.highways.gov.uk/foiresponses/FOIresponses/8024.aspx>.

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail ha_info@highways.gsi.gov.uk . You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely



 Peter Rix
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Area 5 M25 DBFO

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